



Ronald McDonald
House Charities®
Western Australia

Stronger Together

Annual Report 2018



However long or short your contact is with Ronald McDonald House Charities WA, you can't avoid the infectious, spiritual warmth that wraps itself around every soul. There's a unique feeling of generosity that everyone involved is looking to pay forward all the goodwill they have, to make better someone else's hardship. When you walk through the doors for the first time or for the 1,000th time, your heart will be indelibly inked with that warmth.

ADAM GILCHRIST AM
PATRON OF RONALD MCDONALD HOUSE
CHARITIES WESTERN AUSTRALIA

together is
A beautiful
PLACE to BE



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Innovation & excellence

This year, the continued increase in demand for our services has underpinned the organisation's focus on innovation and excellence in providing WA children and their families the essential support and care they need at the most difficult time.

JANIENE POLLOCK

CHAIR OF RONALD MCDONALD
HOUSE CHARITIES WA

In 2018, the number of families we assisted grew by 37%. Additionally, we saw increases in demand for longer-term needs with further growth anticipated in our strategic planning.

Supporting us on our journey is a breadth of remarkable contributors from a multitude of sectors. On behalf of the Board, staff and families, I'd firstly like to acknowledge and thank our Mission Partner McDonald's and the WA licensee community for their unwavering support and dedication to RMHC WA.

I'd also like to acknowledge the Stan Perron Charitable Trust for a \$261K contribution towards the daily cost of operations, The Bass Family Foundation for a \$200K contribution towards the running of our Learning Centre and to Santos for a \$200K contribution that enabled expansion of services at Perth Children's Hospital.

2018 saw us celebrate the 25th anniversary of the RMHC WA Ball. It's a highlight of our year when we come together with our valued partners and friends across community and corporate sectors. There is a special connection our guests experience in being part of the bigger WA family.

During the year we welcomed two outstanding new Board members, Rishelle Hume AM and Dr Kim Hames – both of whom bring a depth of knowledge, instrumental insights and professional expertise from different sectors to the Board.

In this my final year as Chairperson of RMHC WA, I would like to thank everyone involved in helping us provide an essential service to WA families with seriously and critically ill children. The programs we provide to WA families can only be delivered thanks to ongoing support of individuals, community groups, organisations, staff, Board members and volunteers – thank you all for being a part of our family.

Ronald McDonald House Charities WA is more than a home away from home. We play a vital role in keeping families together and involved throughout the medical journey of their child.

I would like to sincerely thank the dedicated staff, led by CEO Peter King, my fellow Board members and the 288 volunteers who so generously give their time and energy to lead the mission. Thank you for all your support.



Here for the long haul

As the saying goes "All good things must come to an end". Not in the case of Ronald McDonald House Charities WA. Signs of slowing down? No way.

ADAM GILCHRIST AM
PATRON OF RONALD MCDONALD
HOUSE CHARITIES WA

This charity is going nowhere. Here for the long haul and continuing to provide support, love and hope to so many families in their greatest time of need.

Over the nineteen years I've served as Patron of Ronald McDonald House Charities WA, I'm always humbled by the families I meet. Some families are in and out quickly, others call the House 'their home' for longer periods.

However long or short your contact is with Ronald McDonald House Charities WA, you can't avoid the infectious, spiritual warmth that wraps itself around every soul. There's a unique feeling of generosity that everyone involved is looking to pay forward all the goodwill they have, to make better someone else's hardship. When you walk through the doors for the first time or for the 1,000th time, your heart will be indelibly inked with that warmth.

The House and its programs stand to provide support to families who are experiencing the unthinkable, it stands to keep families close, enabling them to be stronger together! But it wouldn't stand without the generosity and compassion of the WA community who pay it forward for families in need. Without community support

we wouldn't be able to do what we do for families when they need us most.

I'm proud to be involved with this wonderful charity. I enjoy it, nurture it and celebrate it – and I encourage you to do so too. Get involved if you're not, walk in the doors and feel that spiritual warmth that wraps around you instantly. Pay it forward. You'll receive more than you already have.

I'd like to acknowledge the personnel behind it all, the Board, staff and amazing volunteers who give their time to help families through hardship. Here's to many more years of working with this wonderful charity.



Essential service to WA families

Western Australia is one of the most isolated health jurisdictions in the world creating numerous challenges for the well-being of regional and remote communities.

PETER KING ASM

**CHIEF EXECUTIVE OFFICER OF
RONALD MCDONALD HOUSE
CHARITIES WA**

Ronald McDonald House Charities WA (RMHC WA) provides an essential service to families throughout the state with seriously and critically ill children.

We advocate family-centred care and play an important part in keeping families together and involved throughout the medical journey of their child. We seek out innovative and compassionate solutions that will foster resilience in our families beyond our service to them.

In 2018, we saw significant organisational advances and proud achievements in our service to WA children and their families. Since the opening of the Nedlands Ronald McDonald House in 2015, service delivery has grown over 350%. Our response has been agile and innovative with our hearts and minds focused on the impact of family togetherness in healing and recovery.

With a financial surplus achieved in 2017, we expanded our facilities footprint with the opening of a 14-bedroom state-of-the-art House, a new Family Room and an Aboriginal Lounge, Kulunga Moort Mia, within Perth Children's Hospital. Additionally, we were thrilled to officially open our Family Retreat in Busselton.

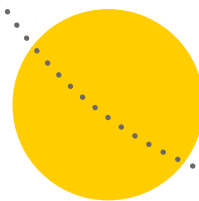
A very special place for our families to spend quality time with each other.

The year signalled our first step in reconciliation with the development of RMHC WA's Reflect RAP. With expert guidance provided by Waangara Marra Consulting, our Board and staff are united in purpose to progress our role and contribution to reconciliation.

Celebrating its 25th Anniversary, the annual RMHC WA Ball was a spectacular highlight on our fundraising and events calendar. Adding to our unique fundraising experiences, a new event, Up All Night, was successful with 955 passionate supporters helping us raise over \$730K.

In a milestone year of celebration and progress, I have been privileged to be part of a team that brings energy, professionalism and compassion to the essential service we provide. Along with our Board and wonderful volunteers, they help to create a unique and special place of joy, laughter, learning and community.

My heartfelt thanks to all the families who helped to make our Ronald McDonald House a home like no other in the world.



RMHC WA

Mission

We create **extraordinary experiences, environments and programs** to allow seriously ill children and their families to **thrive**.



RMHC

Global vision

A world where all children have **access** to medical care, and their families are **fully supported** and **actively involved** in their children's care.



RMHC WA

Values

Family **LOVE IT!**
Excellence **DO IT!**
Integrity **LIVE IT!**
Inclusion **EMBRACE IT!**
Energy **BRING IT!**



A home away from home

Since 1990, Ronald McDonald House Charities Western Australia (RMHC WA) has been providing a 'home away from home' for regional WA families of seriously ill children receiving hospital treatment in Perth.



We are not only there to provide accommodation but to support the very real needs of seriously ill children and their families. We do this by offering several programs and together, they make the journey to recovery a little easier for everyone.

Ronald McDonald House Nedlands provides a 'home away from home' for seriously ill children and their families while they're receiving hospital treatment in Perth. Though there is no place like home, this 47 bedroom House strives to provide a safe and comfortable environment where the whole family can stay for the duration of their child's treatment.

May 2018 marked a profound moment in Perth history with the staged opening of Perth Children's Hospital (PCH). Ronald McDonald House Charities WA is proud to have officially opened a new Ronald McDonald House located inside the walls of the hospital. **Ronald McDonald House PCH** consists of 12 bedrooms and 2 transition suites. Families of sick children needing emergency medical treatment at PCH have access to on-site accommodation, being just steps away from their child's bedside.



💡 *RMHC WA has supplied help to us in a way that is hard to put into words.*

During the hardest, most emotional time of our lives, RMHC WA has given us a roof over our heads, food in our tummies and an environment to have some much needed downtime. It has allowed us to stay together as a family. Just knowing that after spending 12-14 hours a day in hospital, you don't have to stress about cooking dinner or living in a hotel is a major relief.

The support the house provides is second to none, the facility is absolutely amazing! 💡

Doyle Family

Comforting sanctuaries

The Ronald McDonald Family Room Program offers a comforting sanctuary in hospitals where families have the space and facilities to recharge as well as accessing care and support during their hospital visit.

In 2018, we were able to expand our reach and embed our place in **Perth Children's Hospital** with the opening of our new PCH Family Room which houses the Family Resource Centre and Kulunga Moort Mia.

Kulunga Moort Mia, meaning children's family place, is a culturally-sensitive place for Aboriginal and Torres Strait Islander families. Families can get together and draw comfort from other support networks and families in similar situations.

Kulunga Moort Mia provides dedicated support and assistance by connecting Aboriginal and Torres Strait Islander families from all over Western Australia with varying services to help them on their journey.

Our Family Room at the **Peel Health Campus** continues to serve and support families during their hospital visit. By providing much needed respite for parents, we ensure they can in turn offer the strongest support possible for their child.

💡 *A great facility with so much on offer for families to do whilst they wait. 💡*

PCH Social Work Department

💡 *Thank you for providing the services you do. The staff and volunteers are very professional, knowledgeable of the processes and well-spoken. RMHC WA has a comprehensive volunteer training process, underpinned by solid governance and staff who are very supportive of all their volunteers. Keep up the amazing work! 💡*

Clinical Nurse Manager PCH



The opportunity to relax and unwind





The Ronald McDonald Family Retreat Program offers families of seriously ill children, or those grieving the loss of a child, the precious opportunity to take a break and spend much-needed time together.

Having time and space to reconnect as a family is an important part of the journey to recovery.

In 2018, we were pleased to expand our Family Retreat Program and open the doors to a brand new Family Retreat in Busselton, Cape View Beach Resort. We aim to create extraordinary experiences so that seriously ill children and their families can thrive, and with this new Family Retreat, we were able to offer more families the special gift of a family holiday.

Through our Family Retreats in Bunbury and Busselton, we were able to provide 77 families with 498 nights of respite and the chance to spend priceless quality time away together and away from the hospital environment.

When Wania, now 11, was diagnosed with Leukaemia in 2016, her family moved from Pakistan to Australia. Since moving, young Wania was in and out of hospital and her family had never travelled outside of Perth. So when the opportunity came for a short escape to our Ronald McDonald Family Retreat in Bunbury, it represented so much more than a weekend away.

💡 *Wania didn't have much strength. But she wanted to do absolutely everything while we were away. It was an opportunity for her to just be a normal child for once, to do things normal kids do.*

That weekend was very special. It is nothing short of amazing that places like that exist for families like ours.

23 year old Iffrah, sister of Wania 💡

BUNBURY & BUSSELTON FAMILY RETREATS IN 2018



77
families



498
nights of respite

Getting better shouldn't mean falling behind

The Ronald McDonald Learning Program (RMLP) is the leading educational catch-up program in Australia, helping seriously ill children catch up with missed education.

The Program provides educational support to students in order to keep them connected to their education and assist them when returning to school.

RMLP staff liaise with schools to assist in tailoring an individual learning program specific to each student, as well as Teacher Professional Development through EDMed®. In addition, the Program utilises a range of highly skilled professionals such as registered Teachers, Psychologists, Occupational Therapists and Speech Therapists, to support students where applicable.

RMLP Purpose

The primary purpose of the RMLP is to ensure that school-aged children who have suffered serious physical illness or injury in Australia will not be disadvantaged educationally.

RMLP Vision

The RMLP will educate, empower and advocate for school-aged students with serious physical illness or injury.

RMLP Mission

The Ronald McDonald Learning Program helps children recovering from serious physical illness and injury to catch up on missed education. Because getting better shouldn't mean falling behind!

At seven, Taylah was diagnosed with a rare ovarian tumour called a Juvenile Granulosa Cell Tumour. She had surgery to remove the tumour, as well as her right ovary and fallopian tube before going through 4 rounds of gruelling chemotherapy. After Taylah completed her chemo, she was offered psychological and academic testing by the RMLP.

Through this, we were able to identify areas of learning difficulties and deficits. This has helped myself and my husband stress less about the amount of schooling she has missed out on. RMHC WA have paid for a tutor that attends her school to support her one on one in the areas that she requires support. RMHC WA have also provided ten occupational therapy sessions for Taylah, which she is currently working through and making great progress.

Charron, Mother of Taylah



LEARNING PROGRAM IN 2018



124

students currently on the program in WA

3,195

tutoring sessions provided in 2018

\$38,000

spent on allied health support including psychological assessment, speech therapy and occupational therapy intervention.



Education, fun & creative therapy

The Work of Heart Program is all about creating extraordinary experiences for our families through education, fun and creative therapy.

Managed by primary teacher, Miss Helen Barns, the WOH Program brings children together, encouraging them to learn, laugh and love, even during hardship. The educational sessions take place in our Learning Centre, a wonderful space sponsored by the Bass Family Foundation.

The Program is supported by volunteer teachers called "EDHeads". The results achieved in 2018 are a testament to the engaging sessions delivered and tireless energy given to the Program by the inimitable Miss Helen and her team of EDHead volunteers.

💡 *Riley has really come out of his shell since attending the Learning Centre. He looks forward to attending the sessions and 'Miss Helen' is the most looked forward to part of his trip to Perth.* 💡

Tash, Mother of Riley

💡 *Helen (or Miss Helen as the kids call her) is an absolute hero and she is one of the most dedicated educators I have met in my entire life.*

You can tell the kids love her and admire her greatly and it is easy to see why. We boarders have thoroughly enjoyed visiting the kids at the Ronald McDonald House. It is so wonderful to see that despite being far from home, they are still receiving quality education that is both interactive and engaging.

Bonnie Hyatt, MLC Boarding Prefect 💡

WORK OF HEART IN 2018



225
lessons
presented

663
children
attended

1,606
total child
attendances

Reaching new heights, together

RMHC WA is incredibly fortunate for the amazing cohort of volunteers who support us in our daily operations of running our programs.

In 2018, we reached new heights thanks to the support of our 288 volunteers who provided over 20,506 hours of volunteer support across 12 individual volunteer roles.

Throughout the year, we celebrated and honoured our volunteers through various initiatives, social events and award ceremonies.

Training was also a big focus in 2018. We recognise and value the need in training volunteers, equipping them with the essential tools to support WA families. Volunteers had access to training in Cultural Awareness, Hand Hygiene and Self-Care.

Alongside our individual volunteer roles, we have a suite of group volunteer cooking programs. The 'Home for Dinner' program (assisted by our PMI chefs) invites groups to cook an evening meal for the families staying at

the Nedlands House, many of whom return to the House after a draining day at the hospital. Our morning cooking programs, 'Lovin' from the Oven' and 'The Big Breakfast', invites groups to either bake a selection of scrumptious treats or cook a tasty breakfast to fuel our families for the day.

💡 *We just wanted to send through our thanks for a wonderful experience last night at our team's Home For Dinner. Everyone had a great time and we still can't believe we managed to cook for 100+ people! The chef did a great job running the kitchen, keeping us all on track and answering all our questions.*

Likeable Creative 💡



Helen and Gloria

Our longest serving volunteers with a combined 10,000+ hours of service with us. Helen joined us in 1990 and Gloria joined soon after in 1992.



2018 VOLUNTEER OF THE YEAR

Awarded to Helen Johnstone for her calming presence, warmth and genuine concern for those in her care. Helen continually goes above and behind in her duties, builds a genuine rapport with families and thoroughly enjoys the time she dedicates to the Charity.

2018 VOLUNTEERS OF THE MONTH

Each month we reward and recognise a volunteer who shines during the month and award them for their service. Congratulations to the following 2018 winners...

January Nicole Henderson

February Vicki Alosi

March Jemma Davis

April Meineke McDonald

May Helen Johnstone

June Raf Hunduma

July Judy Sharp

August Kate Vandamme

September Simone Hart

October Gloria Grocott

November Minjie Zhang

December Harry Weston

Volunteer roles



FAMILY AMBASSADORS

Provide a warm, friendly welcome to all families and visitors entering both our Houses.



DOMESTIC GODS & GODDESSES

Focus on the vital cleaning of our Nedlands House.



TEAM RISE N SHINE

Take care of all of our daily laundry needs.



FABBIE CABBIES

Provide crucial transport to medical appointments and to Perth Airport.



DINNER SQUAD

Assist with the daily evening meal service, 'Home For Dinner.'



THE GREEN TEAM

Responsible for the maintenance and overall look of our outdoor spaces.



MOVIE MATES

Coordinate and supervise our Saturday night movie sessions in the Nedlands House.



PAW PALS

Walk and groom our House dog, Gus (Director of Hugs and Pats).



BOOK BUDDIES

Lead storytime in the evening for the children staying in the Nedlands House.



ED-HEADS

Assist Miss Helen with the 'Work of Heart' Program, our in-House education service.



PATHFINDERS

Help navigate hospital patients around Perth Children's Hospital.



FROOMIES

Provide support and information to families in the PCH Family Room (Family Resource Centre and Kulunga Moort Mia).

GROUP VOLUNTEER COOKING PROGRAMS IN 2018



254

Home For Dinner groups

135

Lovin' from the Oven groups

45

The Big Breakfast groups

Workplace, people and culture



6TH MOST
REPUTABLE
CHARITY IN
AUSTRALIA



This is a significant jump on last year's results (we were ranked 18th) and is our highest ranking since first being involved in 2012.

RECONCILIATION ACTION PLAN

In 2018, RMHC WA developed our first Reflect Reconciliation Action Plan.

30
EMPLOYEES



288
VOLUNTEERS



1st

Our Extraordinary People Project
staff engagement program

**WON A RMHC
NATIONAL
AWARD IN
2018**



EMPLOYEE ENGAGEMENT SURVEYS

**RMHC staff
80% engagement**

11% above Not for Profit benchmark
(National survey)

**RMHC WA staff
85% engagement**

16% above Not for Profit benchmark
(Local survey)

**RMHC WA volunteers
95% engagement**
(Local survey)

Creating a meaningful impact

Developing a Reconciliation Action Plan (RAP) has been one of our key cultural goals over the past 12 months. We were very pleased to launch the first RAP for a Ronald McDonald House in the world in 2018.

So what is our vision for reconciliation, and why is it important to us? Inclusion and Family are two of our key values and lie at the heart of everything we do and what we stand for.

As we continue to evolve and respond to the ever-changing and wide-ranging needs of our families, we recognise the unique solution we provide to the community by keeping families together and close to the medical support they need.

We want to create meaningful impact for all of our Western Australian families and ensure that all families feel safe and welcome in both our Nedlands and PCH Houses.

We intend to achieve this by celebrating important dates in the calendar, raising internal and external awareness of our RAP, providing cultural appreciation training for all staff and volunteers, using appropriate cultural protocols at all meetings/events, creating opportunities for employment and volunteering and promoting procurement and supplies from Aboriginal and Torres Strait Islander-owned businesses.

We also believe in the benefits of cultural learning, respectful business practice, creating a culturally safe environment for Aboriginal families and opportunities for Aboriginal employment across the organisation.

Our enduring commitment to reconciliation and a better Australia for everyone is embodied by our RAP document, and we are very proud of the steps we have taken in the journey thus far.



Performance measures



16,052

nights of accommodation provided at our Nedlands & PCH Houses



1,484

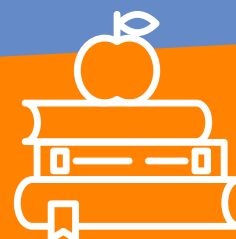
families (new & returning)

2,247 family stays



2 FAMILY ROOMS

and a **dedicated Aboriginal Lounge** providing care & support to all families during their PCH Hospital stay



LEARNING PROGRAM

124 students currently on the program in WA

3,195 tutoring sessions provided in 2018

\$38,000

spent on allied health support including psychological assessment, speech therapy and occupational therapy intervention.

288 VOLUNTEERS



20,506

volunteer hours of support provided

254

Home For Dinner groups

135

Lovin' from the Oven groups

45

Big Breakfasts groups



FUNDRAISING

59 rooms adopted



\$4,850,000 funds raised!

2 FAMILY RETREATS in Bunbury & Busselton

498 nights of respite time

77 families enjoyed time away together

WORK OF HEART

225 Work of Heart lessons presented

663 individual children attended sessions

1,606 total child attendances



STAFF

23.66 FTE staff members

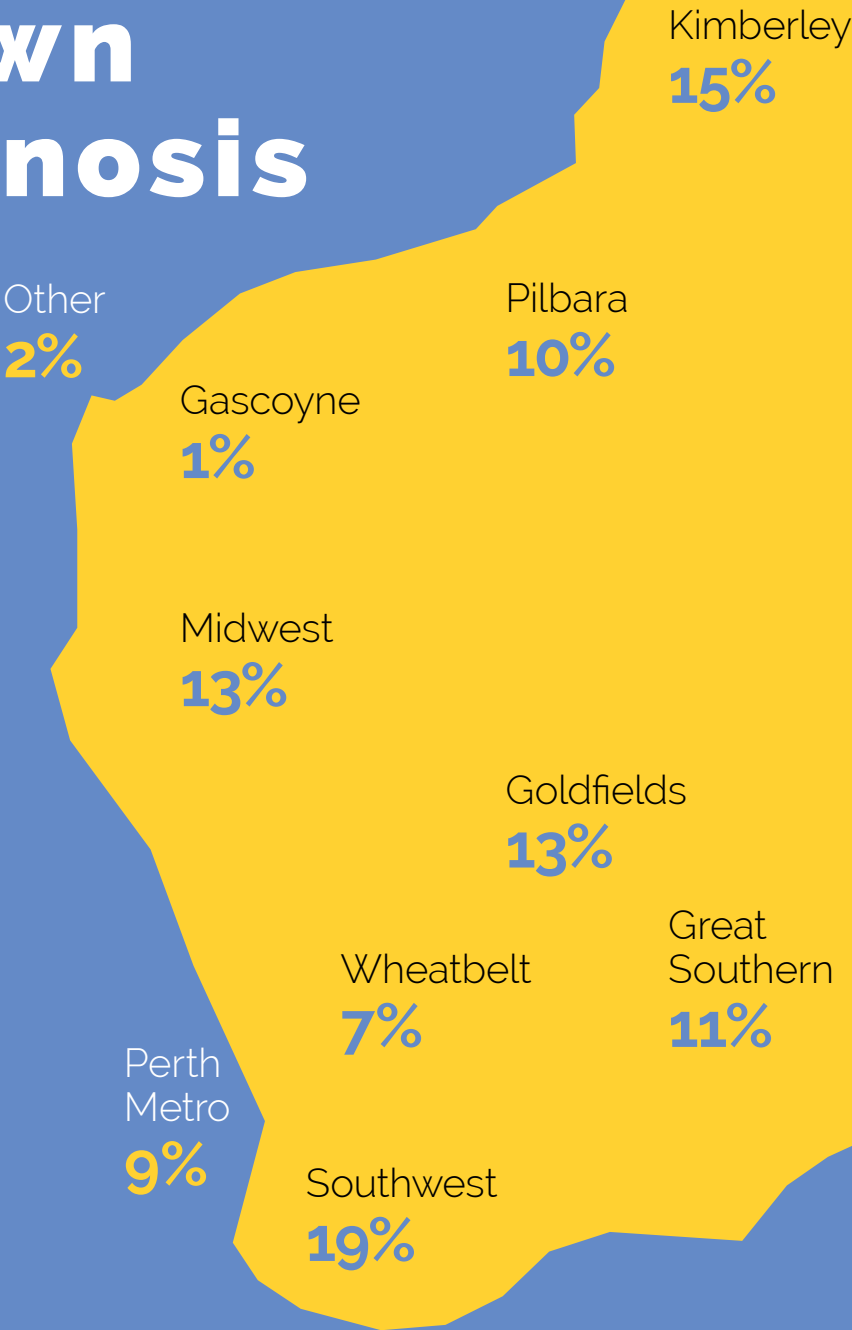
30 heads (including PMI chefs)

13 Board members

Regional breakdown and diagnosis

DIAGNOSIS

Neurology	15%
ENT	12%
Orthopedic	11%
Oncology	9%
Respiratory	8%
Endocrine	6%
Antenatal/Neonate	6%
Cardiac	6%
Gastrointestinal	6%
Renal	3%
Trauma/Accident	3%
Ophthalmology	2%
Burns	2%
Mental Illness	1%
Infectious Diseases	1%
Other	9%



“As we continue to evolve and respond to the ever-changing and wide-ranging needs of our families, we recognise the unique solution we provide to the community by keeping families together and close to the medical support they need.”

Stronger, together





An increased focus on system efficiencies, productivity and innovation resulted in a milestone fundraising achievement for 2018, with a total of \$4.85 million directed to the charity's operations and programs.

RMHC WA has experienced a steadily increasing demand for the accommodation and support services provided at both our Nedlands and Perth Childrens' Hospital Houses, with this need being recognised and reflected in the continued support of the community of Western Australia.

This support, in the form of programs such as regular giving, fundraising events, philanthropic grants and corporate social investment are critical to ensuring RMHC WA continues to provide those families of seriously ill children with a home away from home during some of life's darkest times.

In 2018, the first ever dusk to dawn walking marathon was introduced to our calendar, offering strong community engagement and the opportunity to stay "Up All Night", spending a night in the shoes of parents with seriously ill children.

This inaugural overnight marathon was a collaborative, whole-of-team effort, showcasing just what can be achieved when we work together with extraordinary Western Australians to support those members of our community who don't have access to specialist medical treatment.

2018 has been a positive fundraising year for Ronald McDonald House Charities WA, the result of hard work, creative thinking and a commitment to our mission of creating extraordinary experiences, environments and programs to allow seriously ill children and their families to thrive.

Up All Night

2018 saw Ronald McDonald House Charities WA hold the inaugural Up All Night event, an overnight walking marathon.

The first of its kind in Australia, Up All Night saw participants placed in the shoes of the families who stay with us and are often up all night with their seriously ill children.

The inaugural event was hugely successful with 955 registrations and over \$730,000 raised for RMHC WA. This event truly shows we are #StrongerTogether and we can't wait for Up All Night 2019! #UAN2019

UP ALL NIGHT in 2018



955
registrations



\$730,000
raised for RMHC WA



Silly Socks WA

Silly Socks WA took place in August 2018, aimed at expanding mission awareness and engaging our grass roots communities to fundraise on our behalf.

Schools, sporting clubs and corporate partners were encouraged to wear silly socks to raise money for Ronald McDonald House Charities WA. The simplicity of the concept encouraged participation across a broad range of community and sporting groups with children at the House also getting their silly socks on and joining in. A total of \$24,000 was raised.

Central Park Plunge

Central Park Plunge 2018 was another massive success, raising over \$350,000 for Ronald McDonald House Charities WA. 140 brave participants took the plunge abseiling 220 metres (52 stories) down Central Park Tower in Perth's CBD.

This event continues to be well supported each year by individual thrill seekers and corporate groups alike. Our thanks to the 2018 corporate teams involved from Fortescue Metals Group, Plantman Equipment, IGO, Applecross

Periodontics, Technical Resources, Synergy and Emergency Response Crew.

RMHC WA Ball

Each year the RMHC WA Ball is a highlight on Perth's social calendar raising vital funds for Ronald McDonald House Charities WA whilst delivering our guests a stunning night to remember. 2018 was no exception, as we celebrated the 25th Anniversary of this premier and iconic charity event.

Over 1,000 guests were wine, dine, and entertained by Joel Creasey, Myf Warhurst, The Californian Crooners and DJ Havana Brown.

Proudly supported by Mercedes-Benz, Crown, Emirates and a stellar line-up of wonderfully supportive individuals and businesses in our community, this sell-out event raised an incredible \$1.3 million!

McDonald's – Mission Partner

Ronald McDonald House Charities WA is grateful for the support of Mission Partner, McDonald's and its Western Australian licensees. Recognising the importance of supporting community, McDonald's licensees engage in a number of ways to support us, including



the Ride for Sick Kids held in May each year and raising approximately \$250,000.

Partnerships

We are proud to partner with a range of generous organisations who, as corporate and operational partners, provide financial and operational support to make our House a home.

Corporate sponsorships enable us to deliver many important programs including providing nutritious meals for our families, learning programs for ill children and their siblings, transport services and family activities.

Our operational partners provide in-kind, pro-bono or discounted operation-critical services that help create a safe and comfortable environment where the whole family can stay together for the duration of their child's treatment.

Adopt-A-Room Partners

Thanks to the support of our 2018 Adopt-A-Room partners we have been able to provide a record-breaking 16,052 nights of accommodation support for WA families with sick kids.

Our 59 Adopt-A-Room partners help families stay together at a critical and fragile time in their lives and ease the burden of their difficult journey to recovery.

In 2018, we warmly welcomed Suncorp, Wilmot Engineering, The Miles Family of Boulder, Lightspeed Communications & Electrical and The ALH Group into our Adopt-A-Room family, in addition to our amazing Perth Children's Hospital partners who joined us in June 2018.

ADOPT-A-ROOM in 2018



59
PARTNERS



16,052
nights of accommodation

PLATINUM SPONSOR



Diesel Motors
Southpoint Star
Westpoint Star



GOLD SPONSOR



BROOKS HIRE



LINNEYS



SILVER SPONSOR



MISSION PARTNER



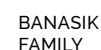
OPERATIONAL PARTNERS



NATIONAL PARTNERS



ADOPT-A-ROOM PARTNERS



CREASEY
FAMILY

DOT & ALLAN
SMITH

EAGLES
FAMILY

GUNSON
FAMILY

JESSOP &
NEESON
FAMILIES

NORTH
FAMILY

PARKER
FAMILY

SINCLAIR
FAMILY

An outstanding result

The Home Away from Home Inc (T/as Ronald McDonald House Charities Western Australia) has achieved an outstanding result for the financial year (ended 31 December 2018) recording a Comprehensive Surplus of \$724,493 and a Net Asset position of \$40,799,383.

STEPHEN BUSHELL TREASURER OF RONALD MCDONALD HOUSE CHARITIES WA

The financial statements are general-purpose financial statements, are audited and comply with all relevant accounting standards.

Having completed my first year as Treasurer, I am truly honoured to be given this position. The passion, teamwork and drive shown by the entire WA Chapter to continue to achieve and deliver the highest possible standard in every aspect of the house is amazing and a privilege to be part of.

The strong financial position of the house would not be possible without the equally strong leadership shown by CEO Peter King and the financial management of Business Manager Rochelle Schmidt, thank you.

This amazing financial result, that will allow the house to continue to provide the support and a 'home away from home' for so many families, would not have been possible without the tireless efforts of our fundraising team. A huge thank you team!

Another very big thank you to our amazing volunteers, administration team, operations team, learning program team and marketing team as they continue to provide a world class home for our families.

We cannot thank enough, our generous community supporters, sponsors and incredible donors. It is continually humbling, the generosity we receive from people who simply want to 'do their bit' and the financial donations received were truly overwhelming, thank you all!

And lastly but certainly not least, a great big thank you to my fellow Board of Directors, who have continued to demonstrate strong corporate governance and maintain a robust financial framework to ensure the financial goals are not only achieved but exceeded.

Congratulations to everybody involved in the house, again, an outstanding result.



Statement of Profit or Loss

FOR THE YEAR ENDED 31 DECEMBER 2018

	2018	2017
	\$	\$
Revenue	8,338,386	5,810,974
Investment income	521,247	115,276
Transfer from reserve	32,332	71,526
	8,891,965	5,997,776
Employee benefits expense	(2,006,147)	(1,635,029)
Depreciation, amortisation and impairment	(809,363)	(877,397)
Fundraising expenses	(1,222,729)	(164,848)
Loss on sale of assets	(5,476)	(7,451)
Loss on sale of assets held for sale	-	(117,681)
Fair value movement of financial assets	(597,228)	-
Operating expenses	(2,954,694)	(2,525,719)
Other expenses	(571,835)	(418,832)
	(8,167,472)	(5,746,958)
Operating surplus for the year	724,493	250,818
Donations received	24,000	24,000
Investment income	435	20,079
	24,435	44,079
Capital campaign surplus for the year	24,435	44,079
Total surplus for the year before income tax	748,928	294,897
Income tax benefit	-	-
Surplus after income tax expense for the year attributable to the members of The Home Away from Home Inc.	748,928	294,897
Other comprehensive income, net of income tax	-	-
Total comprehensive income for the year attributable to the members of The Home Away from Home Inc.	748,928	294,897

Statement of Financial Position

FOR THE YEAR ENDED 31 DECEMBER 2018

	2018	2017
	\$	\$
ASSETS		
Current assets		
Cash and cash equivalents - Unrestricted	-	11,089,380
Cash and cash equivalents - Restricted	2,687,425	2,962,656
Trade and other receivables	508,544	438,612
Inventory	-	205
Other current assets	9,190	-
Total current assets	3,205,159	14,490,853
Non-current assets		
Financial assets at fair value through profit or loss - Unrestricted	12,016,842	-
Financial assets at fair value through profit or loss - Restricted	171,907	-
Property, plant and equipment	26,383,144	27,051,041
Total non-current assets	38,571,893	27,051,041
Total assets	41,777,052	41,541,894
LIABILITIES		
Current liabilities		
Trade and other payables	824,209	1,312,972
Provisions	71,550	71,271
Total current liabilities	895,759	1,384,243
Non-current liabilities		
Provisions	81,910	74,865
Total non-current liabilities	81,910	74,865
Total liabilities	977,669	1,459,108
NET ASSETS	40,799,383	40,082,786
EQUITY		
Retained earnings	9,304,499	8,580,006
Learning program reserve	54,979	54,979
Capital campaign reserve	31,439,905	31,447,802
Total equity	40,799,383	40,082,786

Statement of Changes in Equity

FOR THE YEAR ENDED 31 DECEMBER 2018

	Capital campaign reserve	Learning program reserve	Retained earnings	Total equity
	\$	\$	\$	\$
Balance at 1 January 2017	31,475,249	54,979	8,329,186	39,859,414
Surplus for the year	44,079	-	250,818	294,897
Transfer from reserve	(71,526)	-	-	(71,526)
Total comprehensive income for the year	(27,447)	-	250,818	(223,371)
Balance at 31 December 2017	31,447,802	54,979	8,580,006	40,082,786
Surplus for the year	24,435	-	724,493	748,928
Transfer from reserve	(32,332)	-	-	(32,332)
Total comprehensive income for the year	(7,897)	-	724,493	716,596
Balance at 31 December 2018	31,439,905	54,979	9,304,499	40,799,383

Statement of Cash Flows

FOR THE YEAR ENDED 31 DECEMBER 2018

	2018	2017
	\$	\$
UNRESTRICTED		
Cash flows from operating services (Unrestricted)		
Receipts from:		
Donations and appeals	5,315,437	3,039,283
Operational grants	226,300	826,614
Accommodation	983,780	944,475
Other income	24,659	6,911
Payments to suppliers and employees	(5,527,549)	(3,417,874)
Transfer from restricted to unrestricted	204,239	-
Net cash provided by operating services	1,226,866	1,399,409
Cash flows from investing activities (Unrestricted)		
Distributions received	269,953	-
Dividends received	127,974	-
Interest received	108,725	115,276
Proceeds on disposal of assets	4,223	3,182,064
Proceeds on disposal of investments	195,188	-
Purchase of property, plant and equipment	(55,739)	(484,706)
Purchase of financial assets	(12,966,570)	-
Net cash provided by investing activities	(12,316,246)	2,812,634
Net (decrease)/increase in cash and cash equivalents	(11,089,380)	4,212,043
Cash and cash equivalents at the beginning of the financial year	11,089,380	6,877,337
	-	11,089,380
RESTRICTED		
Cash flows from operating services		
Receipts from:		
Donations, grants and appeals	24,000	24,000
Transfer from restricted to unrestricted	(204,239)	-
Net cash provided by operating services	(180,239)	24,000
Cash flows from investing activities		
Interest received	435	20,079
Purchase for property, plant and equipment	(95,427)	-
Net cash provided by investing activities	(94,992)	20,079
Net (decrease)/increase in cash and cash equivalents	(275,231)	44,079
Cash and cash equivalents at the beginning of the financial year	2,962,656	2,918,577
Cash and cash equivalents at the end of the financial year (Restricted)	2,687,425	2,962,656
Total cash and cash equivalents at the end of the financial year	2,687,425	14,052,036



Through all the stress, confusion and heartache that this chapter in our life has brought, Ronald McDonald House has been there to provide us with a place to stay. For people looking in from the outside that's all they see it as - a place to stay, but to us it is so much more than that. All the staff and volunteers have made it a home, where we can come back from hospital and be greeted with a smile or a hug on those hard days. Every night we are cooked a fabulous meal, taking the hassle of cooking out of our day. We are so grateful for the Ronald McDonald House, we would be lost without it.

BOYLE FAMILY



Ronald McDonald
House Charities®
Western Australia

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#KeepingFamiliesClose

Ronald McDonald House Charities Western Australia acknowledges the traditional custodians of country throughout Western Australia and recognises their continuing connection to land, waters and community. We pay our respects to them and their cultures; and to elders past, present and emerging.